



Powered by
CENTRICITY

Accidents Happen

Protect your floors
today, and we'll take
care of the rest.

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CENTRICITY

Don't let accidents floor
you! Get protected!

[CUSTOMER.CENTRICITY.COM](https://customer.centricity.com)

File a claim 24/7/365 online at:

Coverage up to the total amount paid including installation.
No service fees. No deductibles. Most flooring accidents
are covered for full repair or replacement. Refer to your full
Terms and Conditions for coverage information.

CEN729 YR2 - 6/25





Protect Your Investment

Enjoy peace of mind with our 5-year accidental damage protection for flooring.

Types of Flooring Covered:

- Carpet
- Laminate
- Hardwood
- Luxury Vinyl Plank
- Luxury Vinyl Tile
- Tile

No service fees or deductibles!

Year 2 Cleaning Benefit:

- \$125 cleaning reimbursement for carpet
- Cleaning Kit for hard surfaces shipped to you

We Cover What Others Don't!

DEFINITION OF AN ACCIDENT

Generally, a sudden, unpreventable and unintentional incident, initiated by the homeowner, resident, or non-commercial guest, which causes damage to the floor or grout during what is considered normal use.

Incident	Centricity Flooring Protection	Homeowner's Insurance After Deductible	Retail/Mfr. Warranty
Extensive water or fire damage		✓	
Manufacturing defects in flooring materials			✓
Installation and workmanship issues			✓
Scratches, dents, gouges, dings or cracked tile	✓		
Pet stains caused by bodily fluids	✓		
Burn/heat marks such as an iron falling on the floor	✓		
Spills or stains not covered by the manufacturer	✓		
Carpet rip, pulls or tears from any accident	✓		
Accidental damage to flooring on stairs	✓		
Damage to grout causing a loose tile	✓		
Damage that causes an uneven surface	✓		